



एआई एअरपोर्ट सर्विसेज
AI AIRPORT SERVICES

AI AIRPORT SERVICES LIMITED

(पूर्व एअर इंडिया एअर ट्रांसपोर्ट सर्विसेज लिमिटेड / Formerly known as AIR INDIA AIR TRANSPORT SERVICES LIMITED)

पंजीकृत कार्यालय 2 :रा तल, जीएसडी भवन, एअर इंडिया कॉम्प्लेक्स, टर्मिनल-2, आईजीआई एअरपोर्ट, नई दिल्ली-110 037, भारत

Regd Office: 2nd Floor, GSD Building, Air India Complex, Terminal-2, IGI Airport, New Delhi-110037, India

सीआईएन/CIN: U63090DL2003PLC120790

Ref No: AIASL/05-03/HR/311

Date: 28-06-2024

RECRUITMENT EXERCISE AT MUMBAI INTERNATIONAL AIRPORT

Sr. No	Position	No. of Vacancies	Walk -in date & Time	Venue
01	Terminal Manager - Passenger	2	12.07.2024 & 13.07.2024 (09:30 hours to 12:30 hours)	GSD Complex, Near Sahar Police Station, CSMI Airport, Terminal-2, Gate No. 5, Sahar, Andheri- East, Mumbai- 400099.
02	Deputy Terminal Manager - Passenger	9		
03	Duty Manager - Passenger	19		
04	Duty Officer - Passenger	42		
05	Jr. Officer - Customer Services	45		
06	Ramp Manager	2		
07	Deputy Ramp Manager	6		
08	Duty Manager - Ramp	40		
09	Jr. Officer - Technical	91		
10	Terminal Manager - Cargo	1		
11	Dy. Terminal Manager - Cargo	3		
12	Duty Manager - Cargo	11		
13	Duty Officer - Cargo	19		
14	Jr. Officer - Cargo	56		
15	Para Medical Cum Customer Service Executive	3		
16	Ramp Service Executive	406	14.07.2024 & 15.07.2024 (09:30 hours to 12:30 hours)	
17	Utility Agent Cum Ramp Driver	263	16.07.2024 (09:30 hours to 12:30 hours)	
18	Handyman (Male)	2216		
19	Utility Agents (Male)	22		

AI AIRPORT SERVICES LIMITED (formerly known as Air India Air Transport Services Limited) (AIASL) wishes to fill in existing vacancies as per the estimated requirements and maintain a wait-list for vacancies arising in future. **Indian Nationals (Male & Female)** who meet with the requirements stipulated as mentioned herein, may apply for various posts at **MUMBAI INTERNATIONAL AIRPORT** posts on a **Fixed Term Contract basis (3 years)** which may be renewed subject to their performance and the requirements of the AI Airport Services Limited. The Number of vacancies given below are indicative and may vary as per the operational requirement.

The reservation will be as per the Presidential Directives. The actual reservation of vacancies would depend upon the prevailing strength at the time of appointment.

AI Airport Services Limited (AIASL) is under Ministry of Civil Aviation (MOCA) and formed with an aim to provide unified Ground Handling services (Ramp, Passenger, Baggage, Cargo Handling and Cabin Cleaning).

AI Airport Services Limited is a leading Ground Handling Service provider in India and offers Ground Handling Services at major airports in India. AIASL presently provides Ground Handling Services at 82+ airports. Apart from handling the flights of Air India, Air India Express & Alliance Air also provided for 51 foreign scheduled airlines, 4 domestic scheduled airlines, 8 Seasonal charter airlines, 23 foreign airlines availing Perishable Cargo handling.

From being the first and only Ground Handler in India to handle the Airbus A380 on its maiden flight to India, to handling the futuristic 787 Dreamliners at major Airports in India.

Vision:

- To be the Leader in providing World Class Ground Handling services at all Indian Airports and expand Globally.

Mission:

- Provide safe, reliable and on-time services
- Deliver the highest quality of service at all Indian Airports
- Provide State-of-the-Art Ramp Equipment
- Be the epitome of Indian Hospitality

Processes:

- Continuously improve standards of safety and efficiency
- Continuous modernization and upgrade of ramp equipment

People:

- To maintain an energetic, qualified & a highly motivated professional team
- Maintain high degree of work ethics

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
01	Terminal Manager - Passenger	Graduate from a recognized university with 20 years' work experience OR MBA from recognized University (2-years full time course or 3-years part time course) with 17 years' work experience. Experience in Passenger handling functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof. Out of the above said experience, at least 08 years must be in a managerial or supervisory capacity. Well conversant with computer operations.	Rs.75,000/-	55 years

Nature of Job Function – Terminal Manager - Passenger:

Supervision of entire Terminal Operations in the shift. Coordination with Airlines and get their requirements for manpower resources. Ensure that only trained, authorized and qualified personnel having valid permits are permitted to perform licensed category functions. Ensuring Shift Reports, Delay Summary and ensure all Flight Handling Reports are completed in all respects.

Shall be responsible and accountable for the OTP in the shift attend OTP/Delay meeting as per the requirements. Leave Monitoring & Control. Investigate discrepancies during flight handling and take corrective action to avoid recurrence. Monitoring of SPI/KPI of respective airline. Maintaining airline wise grooming standards and discipline. Participates in audits, assignments and any projects and take the required follow up actions Any other job responsibility that may be assigned by the Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
02	Dy. Terminal Manager - Passenger	Graduate from a recognized university with 18 years' work experience OR MBA from recognized University (2-years full time course or 3-years part time course) with 15 years' work experience. Experience in Passenger handling functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof. Out of the above said experience, at least 06 years must be in a managerial or supervisory capacity. Well conversant with computer operations.	Rs.60,000/-	55 years

Nature of Job Function – Dy. Terminal Manager - Passenger:

Monitoring of entire Terminal Operations in the Shift. Coordination with Airlines and get their requirements for manpower resources. Ensure that only trained, authorized and qualified personnel having valid permits are permitted to perform licensed category functions. Ensuring Shift Reports, Delay Summary and ensure all Flight Handling Reports are completed in all respects.

Shall be responsible and accountable for the OTP in the shift attend OTP/Delay meeting as per the requirements. Leave Monitoring & Control. Investigate discrepancies during flight handling and take corrective action to avoid recurrence. Monitoring of SPI/KPI of respective airline. Maintaining airline wise grooming standards and discipline. Participates in audits, assignments and any projects and take the required follow up actions Any other job responsibility that may be assigned by the Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
03	Duty Manager-Passenger	Graduate from a recognized university with 16 years' experience. Experience in passenger handling functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof. Out of the above said experience, at least 04 years must be in a managerial or supervisory capacity. Well conversant with computer operations.	Rs.45,000/-	55 years

Nature of Job Function – Duty Manager - Passenger:

Overall Incharge of all Terminal Activities of AIASL in the shift across all airlines handled by AIASL. Planning of Manpower (CSEs) as per the flight handling requirements of Airlines. Coordination with various airlines & agencies (CISF, AAI, Customs etc) on behalf of AIASL in the shift. Training requirement of airlines.

Maintaining Pool-wise requirement of all airlines. Attend OTP/Delay meeting as per the requirements. Prepare Shift Reports, Delay Summary and ensure all Flight Handling Reports (RA Forms) are completed in all respects. Attend OTP/Delay meeting as per the requirements. Leave Monitoring & Control. Any other job responsibility that may be assigned by the Station Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of years. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
04	Duty Officer - Passenger	<p>Graduate from a recognized university with 12 years' experience.</p> <p>Experience in passenger handling functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof.</p> <p>Out of the above said experience, at least 04 years must be in a managerial or supervisory capacity.</p> <p>Well conversant with computer operations.</p>	Rs.32,200/-	50 years

Nature of Job Function – Duty Officer - Passenger :

Function as a Duty Officer of the airline concerned as per the requirement. Coordination with Airlines for resource requirement and fulfillment to their satisfactory requirement in line with SGHA/SLA requirements. Coordination with other Government agencies to fulfill statutory & compliance requirements. Shall be responsible and accountable for the OTP in the shift. Ensure that only trained, authorized and qualified personnel having valid licenses.

Ensuring Shift reports, Delay Summary and ensure all the reports are completed in all respects. Attend OTP/Delay meeting as per the requirements. Leave monitoring & Control. Investigate discrepancies during flight handling and take corrective action to avoid recurrence. Monitoring of SPI/KPI of respective airline. Maintaining Airline wise grooming standards & discipline. Participate in audits, assessments and any projects and take the required follow up actions. Any other job responsibility that may be assigned by the Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of years. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
05	Jr. Officer- Customer Services	Graduate from a recognized university under 10+2+3 pattern with 09 years' experience, in Pax handling. Or Graduate from a recognized university under 10+2+3 pattern with M.B.A. or equivalent in any discipline (2-years full time course or 3-years part time course) from a recognized university with 06 years aviation experience in pax handling.	Rs. 29,760/-	GEN: 37 Years Candidates belonging to OBC category are entitled to 3 years' age relaxation and Candidates belonging to SC/ST category are entitled to 5 years' age relaxation, in upper age limit, as per Government rules

Nature of Job Function – Jr. Officer – Customer Services:

Allocation of resources as per requirement of Airlines. Providing services as per the SGHA/SLA with respective airline. Investigate discrepancies during cargo Handling and take corrective action to avoid recurrence. Airline wise training requirements. Correspond with the Airline for their specific requirements. Monitoring of SPI/KPI of respective airline.

Maintaining airline wise grooming standards and discipline. Develop, implement and monitor the cargo servicing plan, including the delivery of customer service, the operation of handling agents, reporting performance and status both qualitatively and quantitatively. Develop local service and standards to streamline cargo procedures to support core and specialized product Drive operational excellence with contracted vendors by managing key performance indicators and service levels. Any other job responsibility that may be assigned by the Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
06	Ramp Manager	<p>Graduate from a recognized university with 20 years' work experience</p> <p style="text-align: center;">OR</p> <p>Full time Bachelor of Engineering in Mechanical / Automobile / Production / Electrical / Electrical & Electronics / Electronics and Communication Engineering from a recognized university with 15 years' work experience.</p> <p style="text-align: center;">OR</p> <p>3 years Diploma in Mechanical / Electrical / Production / Electronics / Automobile Engineering recognized by the State Government with 20 years' work experience.</p> <p style="text-align: center;">OR</p> <p>MBA from recognized University with 17 years' work experience.</p> <p>Experience in Ramp Handling or equipment maintenance functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof.</p> <p>Out of the above said experience, at least 08 years must be in a managerial capacity.</p> <p>Well conversant with computer operations.</p>	Rs. 75,000/-	55 years

Nature of Job Function – Ramp Manager :

Over all Incharge and control of Entire Ramp Operations and Coordination with Airlines and get their requirements for GSE & Manpower. Shall be responsible and accountable for the safety of Ramp Operations in the shift. Ensure that only trained, authorized and qualified personnel having valid permits are permitted to operate GS equipment.

Ensuring Shift Reports, Delay Summary and ensure all Flight Handling Reports (RA Forms) are completed in all respects. Shall be responsible and accountable for the OTP in the shift attend OTP/ Delay meeting as per the requirements. Leave monitoring & Control. Investigate discrepancies during flight handling and take corrective action to avoid recurrence. Monitoring of SPI/KPI of respective airline. Maintaining airline wise grooming standards and discipline. Participates in audits, assignments and any projects and take the required follow up actions. Any other job responsibility that may be assigned by the Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
07	Deputy Ramp Manager	<p>Graduate from a recognized university with 18 years' work experience</p> <p style="text-align: center;">OR</p> <p>Full time Bachelor of Engineering in Mechanical / Automobile / Production / Electrical / Electrical & Electronics / Electronics and Communication Engineering from a recognized university with 13 years' work experience.</p> <p style="text-align: center;">OR</p> <p>3 years Diploma in Mechanical / Electrical / Production / Electronics / Automobile Engineering recognized by the State Government with 18 years' work experience.</p> <p style="text-align: center;">OR</p> <p>MBA from recognized University with 15 years' work experience.</p> <p>Experience in Ramp Handling or equipment maintenance functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof.</p> <p>Out of the above said experience, at least 08 years must be in a managerial capacity.</p> <p>Well conversant with computer operations.</p>	Rs. 60,000/-	55 years

Nature of Job Function – Deputy Ramp Manager :

Over all Incharge and control of Entire Ramp Operations and Coordination with Airlines and get their requirements for GSE & Manpower. Shall be responsible and accountable for the safety of Ramp Operations in the shift. Ensure that only trained, authorized and qualified personnel having valid permits are permitted to operate GS equipment.

Ensuring Shift Reports, Delay Summary and ensure all Flight Handling Reports (RA Forms) are completed in all respects. Shall be responsible and accountable for the OTP in the shift attend OTP/ Delay meeting as per the requirements. Leave monitoring & Control. Investigate discrepancies during flight handling and take corrective action to avoid recurrence. Monitoring of SPI/KPI of respective airline. Maintaining airline wise grooming standards and discipline. Participates in audits, assignments and any projects and take the required follow up actions. Any other job responsibility that may be assigned by the Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
08	Duty Manager - Ramp	Graduate from a recognized university OR 3 years Diploma in Mechanical/Electrical/ Production/ Electronics/ Automobile Engineering recognized by the State Government. With 16 years' experience, out of which at least 04 years must be in a managerial or supervisory capacity in Ramp handling functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof. Well conversant with computer operations.	Rs. 45,000/-	55 years

Nature of Job Function – Duty Manager - Ramp:

Manager of entire Ramp Operations in the Shift. Coordinate with Airlines and get their requirements for GSE & Manpower. Shall be responsible and accountable for the safety of ramp operations in the shift. Ensure that only trained, authorized and qualified personnel having valid permits are permitted to operate GS equipment. Prepare Shift Reports, Delay Summary and ensure all Flight Handling Reports (RA Forms) are completed in all respects. Attend OTP/Delay meeting as per the requirements. Leave Monitoring & Control. Any other job responsibility that may be assigned by the Station Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
09	Jr. Officer-Technical	<p>Full time Bachelor of Engineering in Mechanical / Automobile / Production / Electrical / Electrical & Electronics / Electronics and Communication Engineering from a recognized university.</p> <p>Must be in possession of LMV.</p> <p>Heavy Motor Vehicle (HMV) Valid Driving License to be produced maximum within 12 months or produce the HMV License within the minimum time frame as per the prevailing rules of the state government, from the date of joining. The incumbent has to apply for Heavy Motor Vehicle License immediately upon acceptance of offer. No increment will be extended before possession of HMV license.</p> <p>Preference will be given to those with aviation experience or GS Equipment/ Vehicle/Heavy earth movers equipment Maintenance with reputed GS Equipment manufacturer/Authorized Service Agency.</p>	Rs. 29,760/-	<p>GEN: 28 Years</p> <p>Candidates belonging to OBC category are entitled to 3 years' age relaxation and</p> <p>Candidates belonging to SC/ST category are entitled to 5 years' age relaxation, in upper age limit, as per Government rules</p>

Nature of Job Function – Jr. Officer - Technical:

Obtaining flight wise handling requirements. Coordinating with Operating & Handymen and ensuring their presence on flight as per ETA/STD. Implementation of all safety guidelines & SOPs. Supervising the flight handling activities on aircraft. Planning of Manpower (CSEs) as per the flight handling requirements of Airlines. Positioning/removal of GSE in case of operational exigency.

Coordinate with various agencies to ensure safe and effective handling. Ensure effective communication of operational messages. Allocate specific duties to operating and loading staff and provide adequate help and guidance whenever required. Guide and help operating staff for retrieval of equipment during flight handling whenever failures occur by employing corrected emergency procedures. Filling up of R.A. forms along with details of equipment, ULD and cargo. Any other job responsibility that may be assigned by the Station Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of years. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
10	Terminal Manager - Cargo	<p>Graduate from a recognized university with 20 years' work experience</p> <p>OR</p> <p>MBA from recognized University (2-years full time course or 3-years part time course) with 17 years' work experience.</p> <p>Experience in Cargo handling functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof.</p> <p>Out of the above said experience, at least 08 years must be in a managerial or supervisory capacity.</p> <p>Well conversant with computer operations.</p>	Rs.75,000/-	55 years

Nature of Job Function – Terminal Manager - Cargo:

Supervision of entire Cargo Operations in the Shift. Coordination with Airlines and get their requirements for manpower and other required resources. Shall be responsible and accountable for the safety of cargo operations in the shift. Ensure that only trained, authorized and qualified personnel having valid permits are permitted to perform licensed category functions and operate GSE.

Ensuring Shift Reports, Delay Summary and ensure all Flight Handling Reports (RA Forms) are completed in all respects. Shall be responsible and accountable for the OTP in the shift attend OTP/Delay meeting as per the requirements. Leave Monitoring & Control. Investigate discrepancies during flight handling and take corrective action to avoid recurrence. Monitoring of SPI/KPI of respective airline. Maintaining airline wise grooming standards and discipline. Participates in audits, assignments and any projects and take the required follow up actions Any other job responsibility that may be assigned by the Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
11	Dy. Terminal Manager - Cargo	Graduate from a recognized university with 18 years' work experience OR MBA from recognized University (2-years full time course or 3-years part time course) with 15 years' work experience. Experience in Cargo handling functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof. Out of the above said experience, at least 06 years must be in a managerial or supervisory capacity. Well conversant with computer operations.	Rs. 60,000/-	55 years

Nature of Job Function – Dy. Terminal Manager - Cargo:

Allocation of resources as per requirement of Airlines. Providing services as per the SGHA/SLA with respective airline. Investigate discrepancies during cargo Handling and take corrective action to avoid recurrence. Airline wise training requirements. Correspond with the Airline for their specific requirements. Monitoring of SPI/KPI of respective airline. Maintaining airline wise grooming standards and discipline. Manage entire Cargo Operations in the Shift.

Oversee the cargo operations to ensure on time performance and optimum uplift. Develop, implement and monitor the cargo servicing plan, including the delivery of customer service, the operation of handling agents, reporting performance and status both qualitatively and quantitatively. Develop local service and standards to streamline cargo procedures to support core and specialized product Drive operational excellence with contracted vendors by managing key performance indicators and service levels. Participate in audits, assessments and any projects and take the required follow up actions. Any other job responsibility that may be assigned by the Station Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
12	Duty Manager - Cargo	Graduate from a recognized university with 16 years' work experience Experience in Cargo handling functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof. Out of the above said experience, at least 04 years must be in a managerial or supervisory capacity. Well conversant with computer operations	Rs.45,000/-	55 years

Nature of Job Function – Duty Manager (Cargo):

Allocation of resources as per requirement of Airlines. Providing services as per the SGHA/SLA with respective airline. Investigate discrepancies during cargo Handling and take corrective action to avoid recurrence. Airline wise training requirements. Correspond with the Airline for their specific requirements. Monitoring of SPI/KPI of respective airline.

Maintaining airline wise grooming standards and discipline. Manage entire Cargo Operations in the Shift. Oversee the cargo operations to ensure on time performance and optimum uplift. Develop, implement and monitor the cargo servicing plan, including the delivery of customer service, the operation of handling agents, reporting performance and status both qualitatively and quantitatively. Develop local service and standards to streamline cargo procedures to support core and specialized product. Participate in audits, assessments and any projects and take the required follow up actions. Any other job responsibility that may be assigned by the Station Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
13	Duty Officer - Cargo	Graduate from a recognized university with 12 years' experience. Experience in Cargo handling functions with an Airline or Airport Operator or BCAS approved Ground Handler appointed by any Airport Operator at any airport or in combination thereof. Out of the above said experience, at least 04 years must be in a managerial or supervisory capacity. Well conversant with computer operations.	Rs.32,200/-	50 years

Nature of Job Function – Duty Officer (Cargo):

Allocation of resources as per requirement of Airlines. Providing services as per the SGHA/SLA with respective airline. Investigate discrepancies during cargo Handling and take corrective action to avoid recurrence. Airline wise training requirements. Correspond with the Airline for their specific requirements. Monitoring of SPI/KPI of respective airline.

Maintaining airline wise grooming standards and discipline. Develop, implement and monitor the cargo servicing plan, including the delivery of customer service, the operation of handling agents, reporting performance and status both qualitatively and quantitatively. Develop local service and standards to streamline cargo procedures to support core and specialized product Drive operational excellence with contracted vendors by managing key performance indicators and service levels. Any other job responsibility that may be assigned by the Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
14	Jr. Officer- Cargo	<p>Graduate from a recognized university under 10+2+3 pattern with 09 years' experience, in cargo handling.</p> <p style="text-align: center;">Or</p> <p>Graduate from a recognized university under 10+2+3 pattern with M.B.A. or equivalent in any discipline (2-years full time course or 3-years part time course) from a recognized university with 06 years aviation experience in in cargo handling.</p>	Rs. 29,760/-	<p>GEN: 37 Years</p> <p>Candidates belonging to OBC category are entitled to 3 years' age relaxation and</p> <p>Candidates belonging to SC/ST category are entitled to 5 years' age relaxation, in upper age limit, as per Government rules</p>

Nature of Job Function – Jr. Officer (Cargo):

Allocation of resources as per requirement of Airlines. Providing services as per the SGHA/SLA with respective airline. Investigate discrepancies during cargo Handling and take corrective action to avoid recurrence. Airline wise training requirements. Correspond with the Airline for their specific requirements. Monitoring of SPI/KPI of respective airline.

Maintaining airline wise grooming standards and discipline. Develop, implement and monitor the cargo servicing plan, including the delivery of customer service, the operation of handling agents, reporting performance and status both qualitatively and quantitatively. Develop local service and standards to streamline cargo procedures to support core and specialized product Drive operational excellence with contracted vendors by managing key performance indicators and service levels. Any other job responsibility that may be assigned by the Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of year. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
15	Para medical Cum Customer Service Executive	Graduate from a recognized university under 10+2+3 pattern with Diploma in Nursing OR B. Sc. (Nursing) Should be proficient in use of PC. Good command over spoken and written English apart from that of Hindi.	Rs. 27,450/-	GEN: 28 Years Candidates belonging to OBC category are entitled to 3 years' age relaxation and Candidates belonging to SC/ST category are entitled to 5 years' age relaxation, in upper age limit, as per Government rules.

Nature of Job Function – Para Medical Cum Customer Service Executive:

Assist in replenishing and certifying the contents of the First Aid Kit, Medical Kit and Universal Precaution Kit. Treat the employees and attend to the emergencies in the capacity as a paramedic. To conduct pre-flight, post flight medical and ground staff checks and maintains all its documentation and records as per prevailing DGCA and company rules. Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis.

Career Progression based on performance and number of year. Entitled for Annual increments, Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
16	Ramp Service Executive	<p>3 –years Diploma in Mechanical/Electrical/ Production / Electronics/ Automobile recognized by the State Government.</p> <p>or</p> <p>ITI with NCTVT (Total 3 years) in Motor vehicle Auto Electrical/ Air Conditioning/ Diesel Mechanic/ Bench Fitter/ Welder (ITI with NCTVT – certificate issued from Directorate of Vocational Education and training of any State / Central Government with one year experience in case of Welder) after passing SSC/Equivalent examination with Hindi/ English / Local Language as one of the subject.</p> <p>AND</p> <p>Candidate must carry original valid Heavy Motor Vehicle (HMV) at the time of appearing for the Trade Test.</p> <p>Preference will be given to the candidate conversant with the local language.</p>	Rs. 27,450/-	<p>GEN: 28 Years</p> <p>Candidates belonging to OBC category are entitled to 3 years' age relaxation and Candidates belonging to SC/ST category are entitled to 5 years' age relaxation, in upper age limit, as per Government rules.</p>

Nature of Job Function – Ramp Service Executive:

Operation of various Ground Support Equipment's on Airside. Carry out Daily Inspections of all GSE. Periodic/Breakdown maintenance of GSE. Coordination with various airlines to provide GSE as per their requirements. Maintain On-Time Performance (OTP) of all flights. Ensure timely transportation of arrival/departure of Baggage and Cargo. Carry out Marshalling/Wing Walking of Aircraft. Ensure apron area is safe and keep free of FOD. Identifying Unserviceable GSE and moving them to Workshop. Any other responsibility as assigned by the Station Incharge.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of years. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
17	Utility Agent Cum Ramp Driver	SSC /10th Standard Pass. Must Carry Original Valid HMV Driving License at the time of appearing for trade test.	Rs.24,960/-	GEN: 28 Years Candidates belonging to OBC category are entitled to 3 years' age relaxation and Candidates belonging to SC/ST category are entitled to 5 years' age relaxation, in upper age limit, as per Government rules.

Nature of Job Function – Utility Agent Cum Ramp Driver:

Mainly to drive the heavy vehicle like Tractor, Bus and Ground Service Equipment upon Training and also Equipment maintenance.

HMV license to be must for the above both positions and candidates already applied and successfully completed RTO driving test can also apply but at the time of Selection, the candidate must be in possession of the HMV license. Passenger safety as well as Aircraft safety will be the key requirement.

Work pattern will be in Three Shift including night shift and on weekly off on rotation basis. Career Progression based on performance and number of years. Entitled for Casual Leave, Sick Leave and eligible for EPFO & ESIC etc. as per eligibility.

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
18	Handyman (Male)	SSC /10th Standard Pass. Must be able to read and understand English Language. Knowledge of Local and Hindi Languages, i.e., ability to understand and speak is desirable.	Rs.22,530/-	GEN: 28 Years Candidates belonging to OBC category are entitled to 3 years' age relaxation and Candidates belonging to SC/ST category are entitled to 5 years' age relaxation, in upper age limit, as per Government rules.

Nature of Job Function –Handyman:

At the Airport, mainly Baggage/Cargo Loading and offloading from the aircraft & trolleys, cabin cleaning functions like cleaning of the aircraft, assist Technicians in the workshop, wheel chair assistance etc.

Work pattern will be in Three Shifts including night shift and weekly off on rotation basis. Career Progression based on performance and number of years. Entitled for Casual Leave, Sick Leave and eligible for EPFO & ESIC etc. as per eligibility

Sr. No.	Position	Qualifications & Experience	Salary in INR Per Month	Upper Age Limit
19	Utility Agents (Male)	SSC /10th Standard Pass. Knowledge of Local and Hindi Languages, i.e., ability to understand and speak is desirable.	Rs.22,530/-	GEN: 28 Years Candidates belonging to OBC category are entitled to 3 years' age relaxation and Candidates belonging to SC/ST category are entitled to 5 years' age relaxation, in upper age limit, as per Government rules.

Nature of Job Function -Utility Agent:

Maintaining hygiene and cleanliness of the offices & premises located at Mumbai Airport like GSD Complex, EMD workshop, Cargo premises, APEDA facility and Ramp operations and Cleaning of toilets and wash rooms, cleaning of garbage piles in Cargo warehouse and cleaning of Maintenance Hangars & pits due to oil/grease spillage etc., on daily basis. Any other hygiene job allocated time to time.

Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of years. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.