# 3. Job description and minimum eligibility criteria:

Position	No. of Vacancies	Minimum Eligibility Criteria
Executive	05	Minimum Educational Qualification:
(Associate Consultant - Payment Application Support)		B.E./B.Tech. in Computer Science /Information Technology/Electronics OR
		Master of Computer Application (MCA) (03Years) OR
		BCA/B.Sc. in Computer Science /Information Technology/Electronics
		Job Description:
		<ol> <li>Oversee the day-to-day operations related to payment products.</li> <li>Monitor transaction processing and optimize operational workflows.</li> <li>Experience of various Payment system application like Card management/AEPS/ IMPS/UPI etc.</li> <li>Experience in production support, ITIL process, SDLC process.</li> <li>Coordination with internal business functions to understand their requirement.</li> <li>Periodic review with Vendors on assessment of operations and reporting to internal stakeholders.</li> <li>Coordinate with various teams and raise support tickets for all the issues, analyze root cause and assist in efficient resolution of issues within defined SLA.</li> <li>Maintain logs of all the issues.</li> <li>Prepare RCA of Incident with technical review for permanent fix.</li> <li>Manage and collaborate with teams for the implementation of new features related to NPCI products within the bank including coordination for UAT and fixes.</li> <li>Collaborate with cross-functional teams to ensure seamless integration and</li> </ol>
		operation of NPCI products.  12. Experience in Cards and Switch.
	02	* The above list of job responsibilities is illustrative only and not exhaustive. Any responsibility other than the one listed above may be entrusted to any selected candidate as and when required depending on bank requirement. Candidate may be required to work in Shifts and Holidays as per Bank's requirement
Executive (Consultant -	02	Minimum Educational Qualification:
Payment Application Support)		B.E./B.Tech. in Computer Science /Information Technology/Electronics OR Master of Computer Application (MCA) (03Years) OR
		BCA/B.Sc. in Computer Science /Information Technology/Electronics
		Job Description:
		<ol> <li>Oversee the day-to-day operations related to payment products.</li> <li>Monitor transaction processing and optimize operational workflows.</li> <li>Experience of various Payment system application like Card management/AEPS/ IMPS/UPI etc.</li> <li>Experience in production support, ITIL process, SDLC process.</li> <li>Coordination with internal business functions to understand their requirement.</li> </ol>

- 6. Periodic review with Vendors on assessment of operations and reporting to internal stakeholders.
- 7. Coordinate with various teams and raise support tickets for all the issues, analyze root cause and assist in efficient resolution of issues within defined SLA.
- 8. Maintain logs of all the issues.
- 9. Prepare RCA of Incident with technical review for permanent fix.
- 10. Manage and collaborate with teams for the implementation of new features related to NPCI products within the bank including coordination for UAT and fixes.
- 11. Collaborate with cross-functional teams to ensure seamless integration and operation of NPCI products.
- 12. Experience in Cards and Switch
- 13. Should have experience in Managing teams.
- \* The above list of job responsibilities is illustrative only and not exhaustive. Any responsibility other than the one listed above may be entrusted to any selected candidate as and when required depending on bank requirement.

# Executive (Senior Consultant -Payment Application Support)

# 01 Minimum Educational Qualification:

B.E./B.Tech. in Computer Science /Information Technology/Electronics

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Master of Computer Application (MCA) (03Years)

OR

BCA/B.Sc. in Computer Science /Information Technology/Electronics.

### **Job Description**:

- 1. Oversee the day-to-day operations related to payment products.
- 2. Monitor transaction processing and optimize operational workflows.
- 3. Experience of various Payment system application like Card management/AEPS/ IMPS/UPI etc.
- 4. Experience in production support, ITIL process, SDLC process.
- 5. Coordination with internal business functions to understand their requirement.
- 6. Periodic review with Vendors on assessment of operations and reporting to internal stakeholders.
- 7. Coordinate with various teams and raise support tickets for all the issues, analyze root cause and assist in efficient resolution of issues within defined SLA.
- 8. Maintain logs of all the issues.
- 9. Prepare RCA of Incident with technical review for permanent fix.
- 10. Manage and collaborate with teams for the implementation of new features related to NPCI products within the bank including coordination for UAT and fixes.
- 11. Collaborate with cross-functional teams to ensure seamless integration and operation of NPCI products.
- 12. Experience in Cards and Switch
- 13. Should have experience in Managing teams.
- 14. Review of Architecture of payment system. SLA monitoring, Vendor management, Java Application performance monitoring.
- 15. Experience in NPCI Certification and Compliance

		* The above list of job responsibilities is illustrative only and not exhaustive. Any responsibility other than the one listed above may be entrusted to any selected candidate as and when required depending on bank requirement.				
		<b>Note:</b> Candidate may be required to work in Shifts and Holidays as per Bank's requirement				
Executive (Associate	23	Minimum Educational Qualification:				
Consultant - IT Support)		B.E./B.Tech. in Computer Science /Information Technology/Electronics OR				
		Master of Computer Application (MCA) (03Years) OR				
		BCA/B.Sc. in Computer Science /Information Technology/Electronics				
	Skill Set & Experience required:					
		<ol> <li>Should have experience in Monitoring Java based application in 24*7 environment. Should be well versed with Linux commands, for reviewing logs, identification of Errors, timely reporting.  OR</li> </ol>				
		<ol> <li>Should have experience in monitoring of Core banking applications, Jobs, Log analysis, interface monitoring. Customization in Finacle will be an added advantage. Version control, PL/SQL scripting, Ticket resolution, Ticket reviews, SLA monitoring</li> </ol>				
		OR  3. Should have experience in managing Enterprise Network devices, Routers, Switches in Data centre, policy review, User management, Patch deployment, User review, Failover testing. Performance monitoring OR				
		<ol> <li>Deployment of AIX/Redhat/Solaris servers. Configuration, monitoring of CPU/Memory, performance, Patching, Backup, Backup restoration, LDOM/PDOM, LPAR, inventory management, Config management, User management, Support Dr Drill</li> </ol>				
		OR  5. Deployment of Oracle DB, Backup RMAN, Monitoring of DB performance, Query Tuning, Restoration, UAT setup, Data sync, DR Drill support and other allied activities including User management and its review.  OR				
		<ol> <li>Deployment and monitoring of Mysql, Postgress, MS SQL servers, Tuning, backup, restoration testing</li> </ol>				
		OR 7. Development of Workflows in Liferay Portal, Oracle APEX or other industry leading workflow tools, Automation of Jobs				

OR

8. Testing of Java based and android based applications, Review the test cases as per bank requirement. Understanding of banking applications and coordinate for completion of testing in timely basis. Complete governance of test cases.

OR

9. Experience in UIDAI based Ekyc application support, Aadhar Vault support, Other enterprise application like OTP, SMS.

**Note:** Candidate may be required to work in Shifts and Holidays as per Bank's requirement

Minimum Educational Qualification: 19 Executive (Consultant -IT Support) B.E./B.Tech. in Computer Science /Information Technology/Electronics Master of Computer Application (MCA) (03Years) BCA/B.Sc. in Computer Science /Information Technology/Electronics **Skill Set & Experience required** 1) Should have experience in Monitoring Java based application in 24\*7 environment. Should be well versed with Linux commands, for reviewing logs, identification of Errors, timely reporting. Exp in managing teams 2) Should have experience in monitoring of Core banking applications, Jobs, Log analysis, interface monitoring. Customization in Finacle will be an added advantage. Version control, PL/SQL scripting, Ticket resolution, Ticket reviews, SLA monitoring. Exp in managing teams 3) Should have experience in managing Enterprise Network devices, Routers, Switches in Data centre, policy review, User management, Patch deployment, User review, Failover testing. Performance monitoring. Exp in managing teams OR 4) Deployment of AIX/Redhat/Solaris servers. Configuration, monitoring of CPU/Memory, performance, Patching, Backup, Backup restoration, LDOM/PDOM, LPAR, inventory management, Config management, User management, Support in Dr Drill. Exp in managing teams 5) Deployment of Oracle DB, Backup RMAN, Monitoring of DB performance, Query Tuning, Restoration, UAT setup, Data sync, DR Drill support and other allied activities including User management and its review. Exp in managing teams OR 6) Deployment and monitoring of Mysql, Postgress, MS SQL servers, Tuning, backup, restoration testing, UAT environment, Exp in managing teams 7) Development of Workflows in Liferay Portal, Oracle APEX or other industry leading workflow tools, Automation of Jobs 8) Testing of Java based and android based applications, Review the test cases as per bank requirement. Understanding of banking applications and coordinate for completion of testing in timely basis. Complete governance of test cases. Exp in managing teams 9) Experience in UIDAI based Ekyc application support, Aadhar Vault support, Other enterprise application like OTP, SMS. Exp in managing teams 10) Experience in writing ETL jobs, Tuning of ETL jobs, Daily monitoring of Jobs, reporting coordinating for timely completion of Jobs and sanctity of data. Exp in managing teams

		11) Experience in managing Core insurance solution, monitoring of jobs, Managing Various teams, Integration of Channels with Core solution, MIS extraction. End to end lifecycle of Insurance solution.
		<b>Note:</b> Candidate may be required to work in Shifts and Holidays as per Bank's requirement
Executive	1	Minimum Educational Qualification:
(Senior Consultant - Core Insurance Solution)		B.E./B.Tech. in Computer Science /Information Technology/Electronics OR Master of Computer Application (MCA) (03Years) OR
		BCA/B.Sc. in Computer Science /Information Technology/Electronics
		Skill Set & Experience required
		Candidate should have experience in Implementation of Core insurance solution along with required channels. Should act as a bridge between the Business requirement and Solution provider in understanding the requirement and getting the same implemented. Defining appropriate architectural design of deployment of the application with prudent Sizing of the infrastructure. Stake holder management, program management, SLA definition and monitoring. Governance of end to end implementation of the project. Setting up and Build of teams for periodic monitoring and enhancements through change control mechanism.
		Working with Delivery managers for timely delivery of project
Executive	1	Minimum Educational Qualification:
(Senior Consultant - Data Governance /Data base activity		B.E./B.Tech. in Computer Science /Information Technology/Electronics OR Master of Computer Application (MCA) (03Years) OR BCA/B.Sc. in Computer Science /Information Technology/Electronics
Monitoring)		Skill Set & Experience required
		Bank is looking of an experienced candidate in Data management, Data governance. The role is to define criticality of data basis various applications usage and Regulatory guidelines. Define roadmap of putting appropriate security controls in terms access/Roles. Implement and advise on various Rules to address the Data security in terms Activity monitoring, Encryption at rest, encryption at motion. Putting appropriate controls like masking, redaction, tokenization. Defining and tuning Policy around data governance.
		Should have exposure in Oracle AVDF, general security rules for Data access and alerts for incidents.
		Coordinate with Auditors for Closure of Data security related observations.
		Preference: ISO 27001, NIST security guidelines, Data privacy governance rules in India, Other market leading certification for Data security like CISSP/CISM, etc.

Executive	1	Minimum Educational Qualification:	
(Senior		·	
Consultant -		B.E./B.Tech. in Computer Science /Information Technology/Electronics	
DC Manager)		OR	
		Master of Computer Application (MCA) (03Years) OR	
		BCA/B.Sc. in Computer Science /Information Technology/Electronics	
		Skill Set & Experience required	
		Candidate should be well versed with a complex Data centre environment and management of IT Infrastructure in Datacentre including but not limited to Servers, storage, Tape library, Network equipment. The overall management includes access control (physical/logical), configuration, change management. End to end planning of equipment replacement, migration, coordination with vendors for new IT setup configuration, license management, inventory of Software licenses. Coordination with Data centre facility provider for passive Infrastructure Power, Cooling, Security system and control systems.	
		Experience in data centre migration will be an added advantage	
		Should be well versed on Virtualization technologies on Sparc/redhat/Vmware, and other leading virtualization platforms Understanding of data base and Middleware configuration management, Monitoring tools for setup monitoring.	
		Overall Monitoring of teams, training and guiding new team members	
Executive	01	Minimum Educational Qualification	
(Senior	01	Minimum Educational Qualification:	
Consultant -		B.E./B.Tech. in Computer Science /Information Technology/Electronics	
Channels		OR	
Lead)		Master of Computer Application (MCA) (03Years)	
		OR	
		BCA/B.Sc. in Computer Science /Information Technology/Electronics	
		Skill Set & Experience required	
		<ul> <li>i. Understanding about mobile app development and various technologies used. This includes the whole process, from the first line of code to publishing in the store(s)</li> <li>ii. Understanding of various data format XML/JSON/ISO</li> <li>iii. Experience with profiling and debugging mobile applications including tuning of webservers for optimum performance.</li> <li>iv. Understanding of hardware or sensors, like GPS or Bluetooth, that the app will use</li> <li>v. Ensuring to adherence to frequent changes in Google Android landscape and getting the changes done in platform to be complaint with the regulator</li> <li>vi. Experience in Fixing bugs and performance problems</li> <li>vii. Cooperating with back-end developers, designers, and the rest of the team to deliver well-architected and high-quality solutions</li> <li>viii. JAVA application management</li> <li>ix. Oracle Application management, including operations and customization.</li> <li>x. Experience in Linux and log analysis</li> <li>xi. Change management with understanding of webservers (weblogic, jboss, tomcat).</li> <li>xii. Integration for Log aggregation for monitoring of logs.</li> </ul>	
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x	xiii. Change management and version control on new deployment. xiv. CI/CD pipeline implementation for new deployment. xv. Automation of routine jobs like archival, tuning and monitoring
,	xv. Automation of routine jobs like archival, tuning and monitoring

#### 4. Period of Contract:

The period of contract shall be for 3 years and may be extended for a further period of 2 years on the basis of Individual Performance.

## 5. General instructions for candidates applying for the above-mentioned positions:

- a) The Degree/ PG Diploma/ PG Degree must be from the recognized University/Institute, recognized AICTE/UGC/Central or Deemed University. In case of any dispute arising about admissibility of any particular qualification, the decision of India Post Payments Bank Limited (IPPB) shall be final and binding.
- b) In case the result of a particular examination is posted on the website of the University / Institute and web-based certificate is issued, then the date of passing will be reckoned from the original document / certificate issued and signed by the appropriate authority.
- c) Candidates of SC/ST/OBC-NCL category can also apply for Unreserved Post/ vacancy but they cannot claim any relaxation otherwise applicable for reserved categories.

#### 6. Selection Process:

- a) Selection will be made on the basis of Interview. However, Bank reserves the right to conduct assessment, Group Discussion or Online Test in addition to interview. Merely satisfying the eligibility norms do not entitle a candidate to be called for Interview/Group Discussion or Online Test.
- b) IPPB reserves the right to call only the requisite number of candidates for the Assessment/ Interview/ Group Discussion or Online Test after preliminary screening/ short listing with reference to candidates' qualification, experience, profile vis-a-vis job requirements, etc.
- c) Results of the candidates who have qualified for various stages of the recruitment process and the list of candidates finally selected will be made available on the website. Final select list will be published on the website.

#### 7. Pay and allowances:

S. No	Designation	Maximum CTC (Per Annum)
1	Executive (Associate Consultant)	₹10,00,000/-
2	Executive (Consultant)	₹15,00,000/-
3	Executive (Senior Consultant)	₹25,00,000/-

Note: Candidate selected may be offered a hike up to 30 % on their last drawn CTC subject to suitability, skill set & experience etc.

**8. Posting:** The initial place of posting will be at Delhi /Mumbai/Chennai. However, officer may be posted anywhere in India. Candidates willing to serve anywhere in India should apply.